

## A TRAINING PROGRAM OF OCCUPATIONAL THERAPIST ON WEBSIDE MANNER IN TELEREHABILITATION

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## **ABSTRACT**

Webside manner in telerehabilitation in occupational therapy is important to maintain competency, uphold client's satisfaction and preserve client-therapist relationship in successful virtual session, Patients undergoing telehealth therapy with empathetic and supportive therapists experienced superior outcomes compared to those without such attributes (Woodbury, 2018). This study was limited to Qatar that focused on the following; current webside manner of OTs, present gaps in the implementation of telerehabilitation and the level of satisfaction of the clients regarding their session. Moreover, this study aimed to develop a training program for OTs during telerehabilitation. The study involved 15 OTs, with data collected using a validated researcher-made questionnaire and consisting of five parts which were analyzed using descriptive statistics weighted mean. The analysis of data revealed the following: 1 OTs generally agree with the webside manner demonstrated by their fellow Therapists. 2. OTs generally agree with the Gaps in the Implementation. 3. Clients Level of Satisfaction was "high". 4. OT's Level of Acceptability on Training Program was "high". 5. OTs agree with the Training Program. It was concluded from the summary of findings that alongside with the benefits of telerehabilitation and webside manner, OT's acknowledging the gaps in the implementation which indicates a deficiency in sufficient training and education concerning telehealth technologies and practices among them. This study contributed to answer these gaps by developing a training program in webside manners. Furthermore, OTs are encouraged to continue utilizing a variety of interactive tools, exercises, and activities to enhance engagement and effectiveness during sessions.

**KEYWORDS:** Descriptive Developmental Study, Webside Manner, Telerehabilitation, Gaps in the implementation of telerehabilitation, Training Program