

PATRONS' ATTITUDE AND PERCEPTION TOWARDS OVERDUE CHARGES: EVIDENCE FROM THE WALTON WHALEY LIBRARY OF THE VALLEY VIEW UNIVERSITY

Ameyaw Samuel

Valley View University, P.O Box AF 595
Oyibi- Accra, Greater Accra Region
GHANA
Sameyaw@vvu.edu.gh

ABSTRACT

The study concentrated on patrons' attitude and perception towards overdue charges in the Walton Whaley Library (WWL) of the Valley View University (VVU), Oyibi Campus Ghana. The study employed the quantitative approach and used questionnaire to collect data from a total sample of two hundred and eighty-four (284) students from the 386 registered members using the simple random sampling technique. The statistical package for social sciences (SPSS 17.0 version) was used to analyse the data. The findings disclosed that a significant number of respondents borrowed books very often from the library. It was again revealed that patrons of the library have a positive perception towards overdue charges.

Keywords: Attitude, Ghana, Overdue, Oyibi, Patrons', Perception, Valley View University, Walton Whaley Library.